



## Season Pass Rollover Request Policy

Season passes are non-refundable. However, in the case that you or a family member have been injured this winter, Sunday River will consider issuing a rollover. Other obligations may be eligible as well upon review. All requests must be submitted in writing for consideration. Promotional passes are not eligible for a rollover.

**What is a Season Pass Rollover?** This process freezes the *current value* of this year's season pass; the balance will come to you in the form of a letter/email and can be applied toward the purchase of next year's season pass(s).

**What is the current value of the pass in question?** The current value of a pass is determined from your last scan and date of injury. Credit will be issued once all required paperwork has been submitted and calculated as shown below. Once all forms are received and reviewed, the pass office will notify you via phone or email in regards to the percentage rate of rollover and will contact you if additional documentation or information is needed.

**How do I submit a Rollover Request for review?** You or a physician may mail, fax, or email the two items below.

1. Collect documentation from your doctor that clearly indicates that you may not participate in physical activity. It is important that your name and the date when the injury (or illness) first occurred are clearly stated.
2. A completed Season Pass Rollover Request form.

**How do I order my pass next year?** Please log into [shop.sundayriver.com](http://shop.sundayriver.com) and click on MY ACCOUNT. Your rollover is listed as a voucher number in the PRINT VOUCHER section. Copy this number and then go into ROLLOVER season passes; choose the season pass of your preference, with or without spring access. Once you get into the payment portion of the transaction, paste the rollover voucher number into voucher/gift card and this will deduct the value from whatever pass you purchase. **You must purchase a pass to complete this transfer.** *The difference in cost for your new pass will depend upon the date you make your purchase.*

<u>Submit Season Pass by:</u>	<u>Percent of Purchase Price to be credited</u>
December 20 or before	100%
December 21 to December 30	87.5%
December 31 to January 10	75%
January 11 to January 30	50%
January 31 to February 10	25%
After February 10	<b>Not Eligible for Credit</b>

I understand and agree to the conditions stated above:

Signature

Date

## Season Pass Rollover Request Form

Passholder name:

Date of Birth:

Daytime phone:

Email:

Do you plan to ski next season?

Pass Type:

Reason for Rollover Request:

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IP#(s): \_\_\_\_\_

% Rollover: \_\_\_\_\_

Season Pass Value: \_\_\_\_\_

You may forfeit your rollover at any time of the season if you choose to pick up your pass and utilize it in the current season of 21/22.

I understand and agree to the conditions stated above:

Signature

Date

\*Mail to: Sunday River, Attn: Season Pass, PO BOX 4500, Newry, ME 04261

Email to: [tickets@sundayriver.com](mailto:tickets@sundayriver.com)

Fax to: 207-824-5074

Phone: 207-824-5388